

# Maintenance Services

Grid-Connect  
Off-Grid  
Hybrid

## Specialists in providing maintenance services for all renewable energy systems

Tropical Energy Solutions provides customised maintenance services and professional customer support in accordance with AUS/NZ 5033:2014. We offer a three tier maintenance platform to cover the varying size, type and location of all renewable energy systems, including Grid-Connected, Off-Grid and Hybrid systems. Our flexible maintenance options are categorised into *Standard*, *Comprehensive* and *Priority* services, ensuring the compatibility and efficiency of system maintenance agreements and procedures for the life of your system.

Our services ensure safe operation, optimised generation capacity and maximum system lifespan with minimal downtime. We offer solutions that best satisfy warranty claims and product replacement, achievable through our commitment to quality assurance and industry expertise.

With flexible options available, we can ensure that you receive the best from your system.

**Standard / Comprehensive / Priority**



**Tropical Energy Solutions**

CLEAN > RELIABLE > AFFORDABLE

# Maintenance Services

Tropical Energy Solutions provides maintenance services based on system specific requirements that are tailored to your needs. We offer services based on a three tier platform covering system performance, comprehensive component analysis and fault diagnostics.

PV solar system operation and maintenance procedures are specified in accordance with AS/NZS 5033:2014.

## **Standard**

### System Performance Review

Our standard service agreements are structured around an off-site desktop analysis and include a detailed data log analysis and the production of a technical report outlining system performance, findings and recommendations.

## **Comprehensive**

### Comprehensive Performance Review

Our comprehensive service agreements are structured around an on-site system analysis and include visual and mechanical inspections of system components such as PV modules, inverters and battery banks, as well as the production of a technical report outlining system performance, findings and recommendations.

## **Priority**

### Specific System Diagnostics

Tropical Energy Solutions experts provide 'call out' on-site system analysis and fault identification in the event of system failure. This maintenance service is also suitable where site specific scheduling or transportation requirements need to be considered.

Our services include annual or biannual analysis, as well as the opportunity for fully customised scheduling. We are available to discuss your system specific requirements and tailor a maintenance service solution that meets your needs.



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